

IMPARTIALITY POLICY OF SPARKLING GROWTH PVT. LTD.

The aim of the Impartiality Policy of Sparkling Growth Pvt. Ltd. is to provide correct and reliable test results.

We do this by applying a quality management system based on internationally recognized principles and the requirements of the ISO/IEC 17025:2017 standard.

The management of the Laboratory undertakes to:

- 1- Ensure the fairness, accuracy and reliability of the testing carried out, to meet the legitimate needs and expectations of our clients, while ensuring the protection of client's confidential information.
- 2- Maintain a quality management system in accordance with the requirements of the Standard.
- 3- Ensure that all Laboratory employees are familiar with the quality system documents and comply with their requirements.
- 4- Focusing on employees, strengthening the attraction and retention of skilled professionals, increasing employee motivation, and building the necessary competencies.
- 5- Continuously improve the internal control, quality and test method management systems, improve the effectiveness of the management system, and participate in inter-laboratory comparative testing programs.
- 6- Improve service quality by working with customers to understand their needs and expectations.
- 7- Manage conflicts of interest to avoid risks to impartiality as per laboratory policy.
- 8- Ensure that employees are free from pressure and other influences that could

adversely affect the quality of their work.

Chairman
Eng. Safia Fehmi
Date: 15.02.2025

